Approved For Release 2001/04/05 : CIA-RDP79-00498A

DD/A 76-0871

24 February 1976

MEMORANDUM FOR: Director

fol John F. Blake

FROM

: John F. Blake

Deputy Director for Administration

SUBJECT

: Summary of Personal-Property Claims Activity

During Calendar Year 1975

The attached memorandum, again, is more background reading, designed to give you a continuing insight into the many facets of activity involved in the operation of this large organization.

DD/A 76-0838 - Memo to DD/A fr OL, dtd 17 Feb 1976; Att Same Subject

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17 FEB 1976

MEMORANDUM FOR: Deputy Director for Administration

THROUGH : Director of Logistics

SUBJECT : Summary of Personal-Property Claims Activity

During Calendar Year 1975

1. This memorandum is for your information only.

The normally slow-paced, stable volume of personalproperty claims processed by the Agency soared during calendar year 1975. The increase in both the volume and dollar value of claims received from Agency employees was, of course, predictable in light of the emergency evacuations (from the summer of 1974 through the spring of 1975) of our employees and their families from overseas posts. The vast majority of these evacuation claims reached the Claims Review Board during the first 9 months of 1975, but some are still trickling in. The figures cited in this memorandum and the attachment summarize the claims which were completed during 1975, as well as those which have been brought forward for action during 1976. In addition, a comparison is drawn to 1974 claims activity, highlighting the sudden expansion in our claims business. Our 1975 statistics are categorized as ordinary claims (all those which are not evacuation losses), Southeast Asia evacuation claims, and claims. STATINTL

STATINTL claims only; no claims were completed during that year, and the Southeast Asia evacuations had not yet occurred. Some of the more pertinent statistical findings are:

an increase of 225 percent over 1974 claims completed. These 491 claims totaled \$1,088,900 or an increase of more than 1,300 percent above the amount claimed in 1974. Of that total claimed in 1975, \$681,700 was allowed, a dollar approval rate of 62.6 percent in 1975 compared to the 57.5 percent approval rate of 1974. (This increase is partly caused by the most recent amendment to the Military Personnel and Civilian Employees' Claims Act, which raised the amount payable per claim from \$10,000 to \$15,000 for losses occurring after 18 October 1974.) The average 1975 claim amounted to \$2,218 compared to

The 491 claims completed during 1975 represented

\$506 in 1974, and the average award totaled \$1,388 in 1975 compared to \$291 in 1974.

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SUBJECT: Summary of Personal-Property Claims Activity
During Calendar Year 1975

b. In percentages, the 491 claims totaling \$1,088,900 completed during 1975 and the additional 112 claims totaling \$553,900 carried forward for action in 1976 are distributed as follows:

	No. Completed	No. Carried Forward
Ordinary claims Southeast Asia evacuation claims	38.7 54.6	41.1
Totals	$\begin{array}{c} 6.7 \\ 100.0 \end{array}$	$\frac{16.1}{100.0}$

STATINTL

c. In 1975, we received or brought forward from the previous year a total of 603 claims amounting to \$1,642,800 (491 totaling \$1,088,900 completed during 1975 and 112 totaling \$553,900 carried forward to 1976). Those 603 claims consisted of 236 ordinary claims totaling \$180,800, 316 Southeast Asia evacuation losses totaling \$1,333,200, and 51 cases totaling \$636,500. By the end of 1975, 81.4 percent of those 603 claims had been completed (80.5 percent of the ordinary claims, 84.8 percent of the Southeast Asia evacuation claims, and 64.7 percent of the

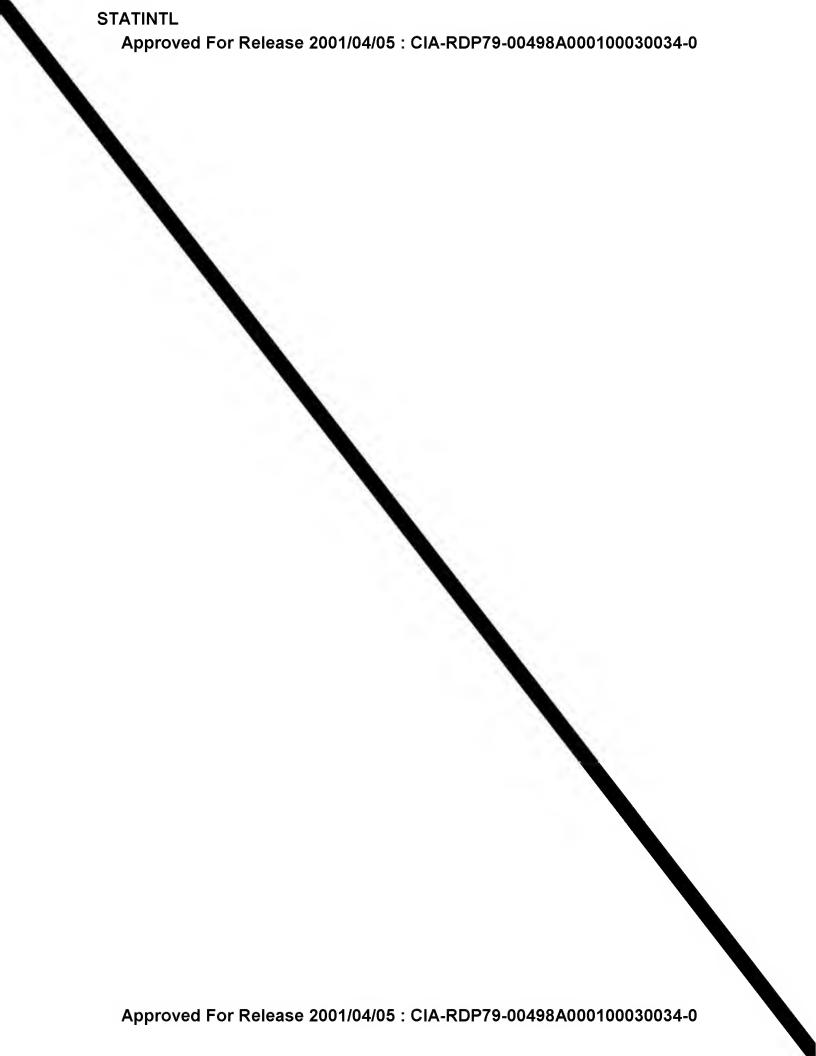
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- 2. Ordinary claims climbed both in numbers and dollar amounts in 1975, continuing the steady but gradual upward trend of the past few years. In 1975 and 1974 respectively, 190 versus 151 ordinary claims were completed, the average amounts claimed were \$722 versus \$506, and the average amounts allowed were \$402 versus \$291.
- STATINTL

  3. As the above distributions show, the larger number of claims originated from those employees who were forced to leave Southeast Asia during the spring of 1975. Their average losses, though, were minimal compared to the far fewer The average Southeast Asia evacuation claim processed in 1975 totaled \$2,169, while the average totaled \$11,227. The average amount allowed on Southeast Asia claims was \$1,516 compared to \$6,033 for

- 2 -



#### Approved For Release 2001/04/05 : CIA-RDP79-00498A000100030034-0

Summary of Personal-Property Claims Activity SUBJECT: During Calendar Year 1975

16 October 1975. Nearly 40 of those 87 remaining claims require more information from the claimants involved (as is frequently the case) and cannot be acted upon by the Claims Review Board at this time. Unless the near future brings another large-scale, multiple-loss situation, we believe we will reach an acceptable workload level within the next 2 months.

Chairman, Claims Review Board

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### ANNUAL REPORT ON PERSONAL PROPERTY CLAIMS

# Summary of Calendar Year 1975 Activity and Comparison to Calendar Year 1974

CALENDAR YEAR 1975	No. of Claims		nount laimed	Amount Allowed	Dollar Percentage Allowed
Ordinary Claims Processed (Other than evacuation losses)	190	\$	137,200	\$ 76,300	55.6
Southeast Asia Evacuation Claims Processed	268		581,200	406,300	69.9
STATINTL Claims Processed	33		370,500	199,100	53.7
Total Claims Processed	491	\$1	,088,900	\$681,700	62.6
Carried Forward From 1975 to 1976:					
Ordinary Claims	46	\$	43,600	•.	
Southeast Asia Evacuation Claims	48		244,300		
Claims	18		266,000		STATINTL
Total Claims Carried Forward to 1976	112	\$	553,900		
CALENDAR YEAR 1974					
Ordinary Claims Processed	151	\$	76,400	\$ 43,900	57.5
Southeast Asia Evacuation Claims Processed STATINTL  Claims Processed			,		
Total Claims Processed	151	\$	76,400	\$ 43,900	57.5
Ordinary Claims Carried Forward From 1974 to 1975	81	\$	37,500		
Total Claims Carried Forward to 1975	81	\$	37,500	g e e e e e e e e e e e e e e e e e e e	

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### Breakdown of Calendar Year 1975 Claims

	No. of Claims	mount 1aimed	Amount Allowed	Dollar Percentage Allowed
Ordinary Claims (Other than evacuation losses):				
Approved (including appeals)	146	\$ 110,400	\$ 76,300	69.1
Denied and/or withdrawn	44	 26,800	0	0
Total Ordinary Claims Processed	190	137,200	76,300	55.6
Claims Carried Forward to 1976	46	 43,600		
Total Ordinary Claims Workload for Year	. 236	\$ 180,800		
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Southeast Asia Evacuation Claims:				
Approved	265	\$ 580,100	\$406,300	70.0
Denied and/or withdrawn	3	 1,100	0	0
Total Southeast Asia Evacuation Claims Processed	268	\$ 581,200	\$406,300	69.9
Claims Carried Forward to 1976	48	 244,300		
Total Workload for YearSoutheast Asia Evacuation Claims	316	\$ 825,500		

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	No. of Claims	 mount laimed	Amount Allowed	Dollar Percentage Allowed
Approved	33	\$ 370,500	\$199,100	53.7
Denied and/or withdrawn STATINTL	0	 0	0	0
Total Claims Processed	33	\$ 370,500	\$199,100	53.7
Claims Carried Forward to Succeeding Year STATINTL	18	 266,000		
Total Claims for Year	51	\$ 636,500		

Breakdown of Caler	ıdar Year	197	4 Claims		
	No. of Claims		mount laimed	Amount Allowed	Dollar Percentage Allowed
Ordinary Claims (Other than evacuation losses):			•		
Approved (including appeals)	133	\$	58,800	\$ 43,900	74.7
Denied and/or withdrawn	18		17,600	0	0
Total Ordinary Claims Processed	151	\$	76,400	\$ 43,900	57.5
Claims Carried Forward to 1975	81	. <u></u>	37,500	e uplik lillik diri sajang pang dir diringgaran makin diringgar	e de la companya de l
Total Ordinary Claims Workload for Year	232	\$	113,900		

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